



## TIDAL CURRENTS - March 2020

### SCH Triage System:

As announced at the HAABC Seminar in January, the Small Craft Harbours (SCH) Client Services team recently experienced a number of staff departing the Program. In the interim, until new staff are hired and files are fully transitioned, a triage system has been implemented to ensure your requests are tracked and urgent issues are addressed.

During this time we request that you direct all correspondence to SCH through the triage contact below. We appreciate your patience during this time and assure you we are working hard to return to our usual timeframes and responsiveness.

### SCH Triage Contact Information:

[DFO.SCH\\_Front\\_Desk-Reception PBB.MPO@dfo-mpo.gc.ca](mailto:PBB.MPO@dfo-mpo.gc.ca)

604-314-6978

### Coronavirus (COVID-19):

As you all know, the coronavirus (COVID-19) is touching the lives of all Canadians, as well as citizens of countries from around the world. During these extraordinary times, it is very important for us all to follow the advice and guidance given to us by health care professionals from the various levels of government, who are telling us to take precautions such as practicing social-distancing techniques, self-isolation for people that have traveled and to wash our hands regularly in an effort to contain the spread of the virus. Please be sure to check out the compilation of useful links that highlight this advice which SCH recently distributed to Harbour Authorities via email.

As advised from the health agencies, SCH staff are currently working from home. We are open for business but are asking for you to use the Triage system and thank you for your patience. Below are links compiled by SCH to federal and provincial websites that highlight this advice.

### Government of Canada

<https://www.canada.ca/en/public-health/services/diseases/coronavirus-disease-covid-19.html>

### British Columbia

- English only: [BC Centre for Disease and Control](#)
- For more information on the updated testing strategy and self-isolation, visit: <http://www.bccdc.ca/health-info/diseases-conditions/covid-19/testing-isolation>
- For recommendations on protecting yourself and your community, visit: [http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-\(novel\)](http://www.bccdc.ca/health-info/diseases-conditions/coronavirus-(novel))
- For the COVID-19 pandemic preparedness and planning materials, visit: <https://www2.gov.bc.ca/gov/content/health/about-bc-s-health-care-system/office-of-the-provincial-health-officer/current-health-topics/pandemic-influenza>.

More links for helpful advice:

- Risk-informed decision making guidelines for workplace and business, visit: <https://www.canada.ca/en/public-health/services/diseases/2019-novel-coronavirus-infection/guidance-documents/risk-informed-decision-making-workplaces-businesses-covid-19-pandemic.html>
- WorksafeBC – COVID-19 and the workplace: <https://www.worksafebc.com/en/about-us/news-events/announcements/2020/March/covid-19-and-the-workplace>

It is also important to check regularly with your local regional governments. Municipalities and Regional Districts will be providing recommendations and orders. Check their websites often. They will report on Essential Services, Public Facilities and visitors/tourists. Some communities are declaring State of Emergencies and not allowing in those who are not residents.

Please make every effort to ensure everyone is following these protocols set out by all levels of government. Also please chat with any companies that may hold a sublease with you about following same protocol. You can rethink future agreements with those not compliant with government directives in times of crisis. Document issues in your logbooks.

Canadian Border Services Agency:

SCH did reach out to CBSA for us to clarify a few things and this was the response received:

The border closed last week for recreational Purposes, with commercial only allowed. As of Midnight March 25, 2020. No foreign nationals can enter Canadian waters without an authorized exemption from CBSA

- Any Canadian returning into Canada must self-quarantine for 14 days
- Any foreign vessels looking for moorage in Canadian harbours should be advised of the above restrictions and referred to 1-888-CANPASS
- Any foreign or Canadian vessel entering into Canadian waters must report in by telephone to 1-888-CANPASS
- American commercial fishing vessels can still land at Canadian destinations but only to unload product, they can't refuel, get supplies, or change crew
- If a foreign vessel other than a commercial fishing vessel is attempting to moor at a harbour, the HA can indicate they are not cleared to land unless authorized by CBSA.
- If the foreign vessel continues to attempt mooring, the HA should notify 1-888-CANPASS and provide as much information about the vessel as they have. CBSA will assign a local enforcement officer.
- CBSA website has latest general information at <https://www.cbsa-asfc.gc.ca/menu-eng.html> or call 1-800-461-9999 for information
- CBSA Security website has further information on reporting suspicious activities: <https://www.cbsa-asfc.gc.ca/security-securite/bwl-lsf-eng.html>

There is support to assist in managing stress and anxiety in these uncertain times.

- Canadian Mental Health Association: <https://cmha.ca/news/covid-19-and-mental-health>
- BC Mental Health and Substance Use Services: <http://www.bcmhsus.ca/about/news-stories/stories/tips-for-supporting-your-mental-health-through-the-covid-19-pandemic>
- Mind Health BC: <http://www.mindhealthbc.ca/>

Continue to use the forum for feedback from your fellow harbours. Reach out to your Regional Emergency Planners and do your best to follow Provincial and Federal safety protocols. Things are changing rapidly so check frequently. If there is still information you need and struggle to find, reach out to Darlene or your Zone Directors and we will do our best to help you find it.

Take a deep breath or two and be patient. We are all in the same boat and working through this to the best of our abilities. We have not seen this in our lifetime, so we are all learning together!

## SAVE THE DATES

### Zone Meetings Postponed

In light of current circumstances, we are tentatively planning meetings by Conference Calls in May. We will touch base again mid-April and ask for agenda items you want to discuss. There will be much to talk about starting with checking in on the well-being of our members, to the status of fishing and incoming tourists as the season progresses. Please mark these dates on your calendar:

May 4, 2020 - North Island Zone

May 5, 2020 - Mid Island Zone

May 7, 2020 - South Island Zone

May 11, 2020 - Lower Mainland Zone

May 13, 2020 - Sunshine Coast Zone

May 20, 2020 - North Coast Zone

### Mentoring:

Please remember we are still here for your mentoring needs. With the HAABC members spanning the coast we are accustomed to helping by distance. We may not be able to visit you but there are still many ways we can help. Don't hesitate to contact Darlene or your Zone Director for assistance.

### Legal:

Darren Williams and company are down to a skeleton crew but are still checking emails. Please be patient if reaching out, like everywhere, things will be dealt with on a priority basis. He is currently working on a Liveaboard Myth vs Fact sheet for all our Members. It was brought to our attention that some folks are gaining traction on social media as to myths re: liveaboards at Federal docks. It will be sent out via forum as soon as it is ready. Also remember, while Darren had been so great to the HAABC and it's members, you can use a lawyer of your choice.

### Training:

As it appears unlikely that we will be able to provide any group training this spring, it may be a great time to look into some of the online courses we support. Keep in mind the Clean Marine BC program. We are also currently open to supporting online counselling in managing stress and anxiety within the workplace. We are currently researching what is available. A new Contribution Agreement with DFO Small Craft Harbours starts April 1, 2020 so funding is available. Contact Darlene for more info.



### **SUPPORTED TRAINING OPPORTUNITIES**

HAABC is able to offer training to support our Harbour Authorities to promote a safe and efficient workplace.

**SPILL RESPONSE:** Co-ordinated group training sessions by zone

**FIRE SAFETY:** Co-ordinated group training sessions by zone

**FIRST AID:** Assist with funding for WorksafeBC Occupational First Aid

**Supported online courses:** Re-imburement will be with proof of completion.

**TDG:** <https://worksitesafety.ca/product/training/online/tdg-online-training/>

**WHMIS:** <https://worksitesafety.ca/product/training/online/whmis-online-training/>

**CRANE:** <https://hardhattraining.com/product/pedestal-crane-online-safety-training-canada/>

**DEALING WITH ADDICTION:** <https://www.understandingaddiction.ca/>

**The University of Alaska - Ketchikan Campus offers online Harbours and Marina's courses:**

<http://www.ketch.alaska.edu/krmcc/ports-harbors-and-marinas/index.html>

- [Harbor Administration](#) - Learn management techniques to bring in more customers, retain good employees and create a safe, attractive, financially healthy marina.
- [Facility Safety](#) - This course provides essential information to support the well-being of staff and harbor users.
- [Marine Structures and Materials](#) - Ensure effective operation and maintenance of harbors and marinas with a solid understanding of the marine infrastructure.
- [Oil Spills - Prevention, Preparedness and Response](#) - Learn safe and effective oil removal techniques, and information and training needed to eliminate oil spill prone activities in and near marinas.
- [Fire Safety for Ports, Harbors and Marinas](#) - Fire prevention and fire fighting training and skills development for harbor or marina employees.
- [Hazardous Materials and Waste Risks and Controls](#) - Understand regulations as well as guidelines for the prevention of boating related pollution.
- [Marina Utilities Water and Sanitary Sewer](#) - Learn operation and maintenance of marina sanitary sewer systems and the complexities of providing clean and safe water service for harbor customers.
- [Marina Utilities Electrical](#) - This course will familiarize employees with the basics of a marina electrical system.
- [Harbor Operations and Planning](#) - Learn what constitutes a comprehensive marina management plan and how to start one.
- [Customer Service for Ports, Harbors and Marinas](#) - Improve employee customer service skills that in turn can grow the marina customer base.
- [Clean Harbors](#) - Engage staff at all levels in responsibility for waste management and customer communications.

**Please contact HAABC for funding availability prior to commencing training at [contact@haa.bc.ca](mailto:contact@haa.bc.ca)**

# Seminar 2020 (the warm fuzzy stuff!)

The HAABC's 23<sup>rd</sup> Annual Seminar was held at Tigh Na Mara Resort in Parksville, Jan 14-17. A huge thank you to Julie Blood and the Harbour Authority of French Creek for doing a wonderful job as host harbour!

We acknowledge and give thanks to the Qualicum and Snaw-Naw-As First Nations on whose ancestral lands we hosted.



While we were, once again, faced with a snowstorm, we did our best to make lemonade out of lemons and everyone still learned a lot and had a great time! Delegate turnout was wonderful, thank you so much for making the effort. A special thank you to those that made a very long journey to join us.

Denise Frenette: SCH Director General

Catherine Jones: A/Harbour Development SCH Newfoundland and Labrador

Jamie Craig: Harbour Authority Advisory Committee Maritimes and Gulf Region

Art MacDonald: Souris Harbour Authority, PEI

Edwin McKie: Bay Fortune Harbour Authority, PEI

Seminar Summary:

Please note Presentations are on the HAABC website (ask HAABC for password)

We would like to thank the Nanaimo St John's Ambulance OFA First Aid instructor, Wayne Hartley. The turnout for the class was not what we had hoped as attendees had a hard time getting there in the snow.

Keri Weick (HAABC/Port Edward HA), Lam Hughson (SCH) and Ryan Greville (TC) spoke to the funding and application process for the remaining funding available from the OPP's Wrecked, Abandoned or Hazardous Vessel Act. This was followed with a presentation by Robin Richardson (SCH) speaking to leases and subleases.

<http://haa.bc.ca/wp/wp-content/uploads/2020/02/2020HAABCLeaseV2.pdf>

Amanda Madro gave her first Environmental Management Plan Workshop to our membership and did an excellent job.

Exhibitors this year included: Clean Marine BC, Zorbie Products, Aquacan Floatation, Go Green Environmental and Totum Logistics. Please keep them in mind for your purchasing needs.

Lawyer Shelley Quinte, specializing in Labour and Employment Law, gave an excellent presentation on Employer Responsibilities. Yes, in response to many requests, we will bring Shelley back again.

<http://haa.bc.ca/wp/wp-content/uploads/2020/02/Shelley-Quinte-Employer-Resonsibilites-20.pdf>

Updates were given from PRHAAC, NHAAC and PCC. As well as Steveston HA's Net Recycling program, Clean Marine BC and BC Used Oil Management.

[http://haa.bc.ca/wp/wp-content/uploads/2020/02/Operation-Fishnet-Final-Screener.mp4?\\_=1](http://haa.bc.ca/wp/wp-content/uploads/2020/02/Operation-Fishnet-Final-Screener.mp4?_=1)

<http://haa.bc.ca/wp/wp-content/uploads/2020/02/BCUOMA-Community-Collection-Program-HAABC-2020.pdf>

<http://haa.bc.ca/wp/wp-content/uploads/2020/02/Clean-Marine.pdf>

Karen Calla, Regional Director SCH Pacific gave an update on the SCH Program.

[http://haa.bc.ca/wp/wp-content/uploads/2020/02/SCHPresentation\\_Updates\\_101.pdf](http://haa.bc.ca/wp/wp-content/uploads/2020/02/SCHPresentation_Updates_101.pdf)

Zone Meetings and AGM Elections were held.

Your HAABC Board of Directors for the 2020 year are:

Keri Weick – President and North Coast Zone Director	northcoast@haa.bc.ca
Mike Loy – Vice President and Lower Mainland Director	manager@falsecreek.com
Lutz Budde – Treasurer/Secretary and Director at Large	orhabc@gmail.com
Janet Rooke – South Coast Zone Director	tha@shawcable.com
Julie Blood – Mid-Island Zone Director	julie@frenchcreekharbour.ca
Anika Tarata – North Island Zone Director	northisland@haa.bc.ca
Carol Doyle – Sunshine Coast Director	sunshinecoast@haa.bc.ca
Darlene Denholm – HAABC Administrator	<a href="mailto:contact@haa.bc.ca">contact@haa.bc.ca</a> 250 339 3970

The Conflict Resolution double workshop we were all so looking forward to, was a bit of a juggle. Poor Michael Lomax, missed last year's Seminar due to snow and was so determined to make this year – he headed out and got in a car accident on the way. Fortunately, he was not injured but did not make the workshop. We do however have his presentation and he gave us some great reading and advice from the High Conflict Institute. We really appreciate the effort he made. Presentation link is below and we highly recommend going to our website to read all the info he gave us on dealing with high conflict people.

<http://haa.bc.ca/wp/wp-content/uploads/2020/02/Michael-Lomax-From-Conflict-to-Calm-HAABC-presentation-16-Jan-2020-Handout.pdf>

Lucette Wesley from Canadian Mental Health Assoc was a great help by providing her presentation by webinar and lengthening it a bit to make up for Michaels absence. Sound was not so great. It was a lesson learned for us moving forward. She too, gave us some great information and helpful contact info, in addition to her presentation, which we recommend you check out on the website.

<http://haa.bc.ca/wp/wp-content/uploads/2020/02/Responding-with-Respect-2020.pdf>

Jennifer Botica, Archaeologist, gave a very engaging and informative talk as to the Heritage Conservation Act, permitting processes in BC and First Nations heritage management. Who knew she was John Lewis's daughter, we didn't? What a wonderful surprise. For those of you who do not know John Lewis, until his retirement, he was SeaFire training and has worked with the HAABC providing training to our members for years.

We again had challenges with the Emergency Planning workshop as John Forrest of Emergency Management BC was unable to attend due to weather. We give thanks to Sybille Sanderson of the City of Parksville, who stepped in last minute to replace Aaron Dawson, Parksville's Emergency Planner.

<http://haa.bc.ca/wp/wp-content/uploads/2020/02/Emergency-Management-HAABC-January-16-2020.pdf>

SCH's Engineering team along with Julie Blood of the Harbour Authority of French Creek gave a Nuts and Bolts workshop for the new among us. Concentrating on understanding the bits and pieces that makes up the infrastructure of your harbours.

<http://haa.bc.ca/wp/wp-content/uploads/2020/02/Nuts-And-Bolts-2020.pdf>

John King, Sr VP, Commercial Risk AON presented on SCH's Third Party Liability Insurance followed by discussions as to why some HA's are having a difficult time securing insurance for HA owned assets and why others are seeing steep increase in their insurance rates. Remember the HAABC is still collecting info for those that own their own assets to assess the possibility of a bulk package. Please contact Darlene if interested.

[http://haa.bc.ca/wp/wp-content/uploads/2020/02/Insurance-SCHParksville\\_Presentation.pdf](http://haa.bc.ca/wp/wp-content/uploads/2020/02/Insurance-SCHParksville_Presentation.pdf)

We had a delicious Banquet dinner that was followed by the following awards:

### Small Craft Harbours National Award



The National Prix d'Excellence Award went to Robert Clarke of the Comox Valley Harbour Authority. Robert is Past President of the HAABC, has hosted numerous repair and maintenance workshops at our Seminars and put in some very long hours steering the HAABC operations through recent staff transitions. Our heartfelt thanks and congratulations go out to Rob Clarke!

### SCH Regional Distinction Awards

Erik Jakobson, Director LHA, accepted an award on behalf of Lee Edmondson for a Long Standing Service Award. A founding Director and current President, April 2020 marks 28 years of Lee's service to Lund Harbour Authority.

Congratulations and thank you Lee!





Jaime Gusto, General Manager and Glen Chow, Operations Manager accepted the Harbour Authority Innovation Award presented to Steveston Harbour Authority. SHA continues to be a driving force behind the Net Recycling Program. Congratulations to everyone at Steveston Harbour Authority and thank you for all your work!

Wayne Brownhill accepted and award on behalf of Ron Chickite, President of Discovery Harbour Authority for Individual Achievement. Congratulations Ron and thank you!!



An Individual Achievement Award also went to Phyllis Titus, Manager of Campbell River Harbour Authority. Congratulations Phyllis and thank you!





Mike Loy, Manager of False Creek Harbour Authority and current Vice President of the HAABC was awarded an Individual Achievement Award. Congratulations Mike and thank you for all you do for the HAABC and it's members!



Last, but by no means least, Keri Weick. General Manager for the Port Edward Harbour Authority and President of the HAABC received an Individual Achievement Award. Congratulations Keri and thank you for all you do for the HAABC and its members!

## HAABC Life Membership 2020

Phyllis Titus of Campbell River Harbour Authority received a HAABC Life Membership Award. Phyllis is always game to help her fellow harbours and was mentoring long before the HAABC had such an initiative. Congratulations Phyllis and thank you for all your work helping our members.





We were also delighted to give a HAABC Life Membership Award to a SCH staff member for the first time. Robin Richardson attended the first HAABC Seminar as the Manager of False Creek Harbour Authority and has been to every one since. As Robin is approaching retirement, we could not let his last (23<sup>rd</sup>) seminar attendance go unnoticed. His time has a Harbour Manager gave him a solid understanding of issues we harbours face on a daily basis. Through his tenure at Small Craft Harbours he has gained intimate knowledge of all the Harbour Authorities on the coast. Heartfelt thank you and congratulations goes to Robin for helping to bridge the gap between DFO - SCH and the volunteers and staff of BC's Harbour Authorities!! We hope you come back to visit!

Friday morning brought us Darren Williams and his team at League Law. They are always good to ensure the group stays for the morning after the night before! ☺ Darren presented on the new Liveboard Agreement template, CCTV Policy and Cannabis Legislation.

<http://haa.bc.ca/wp/wp-content/uploads/2020/02/4.-HAABC-LIVEBOARD-MOORAGE-AGREEMENT.pdf>

<http://haa.bc.ca/wp/wp-content/uploads/2020/02/3.-CCTV-Powerpoint-final.pdf>

<http://haa.bc.ca/wp/wp-content/uploads/2020/02/2.-CANNABIS-USE-PPT.pdf>



# Seminar 2021 (we will be warm and fuzzy again!)

Ideally, we would like to have a location and venue chosen by the end of April or at least options in place so when the time comes, we can do site visits. Any Harbours interested in hosting, please see guidelines below. We are in no way suggesting you go see potential venues right now, STAY HOME! Much research can be done online. We will help. Feel free to reach out.

## Venue Requirements:

- a) Meeting rooms and accommodations should be in the same facility. Alternate arrangements will only be considered if they are in close proximity as per approval by the board.
- b) Restaurant, lounge and/or bar should be located within or next to the facility. Sufficient facilities for dining must be available for the delegates on non-banquet evenings.
- c) **Meeting rooms must be able to accommodate 150 delegates.**
- d) **A sound system, over head projector, screen, microphones and podium must be available at the meeting facility.**
- e) **Extra space must be provided to accommodate a minimum of 10 exhibitors**, this space must allow for unfettered access from the meeting room. An unbroken space is preferable to provide for equal access to all exhibitors.
- f) Distance and travel logistics to and from the community and venue must be cost and time effective to encourage adequate attendance.
- g) **Rooms for 70 delegates** must be block booked.
- h) The **community must have an additional 40 rooms in close proximity, for a total of 110 rooms.**
- i) Room costs must be negotiated at a reasonable rate.
- j) **Catering for up to 150 people** is required and should be of reliable quality. Breakfast, coffee breaks, and lunch will be provided each day. A banquet will be offered on one evening.
- k) A facility and catering for a meet and greet reception will be required on the evening prior to the conference.

## Host Harbour Responsibilities:

- a) Locate suitable venue and accommodations and forward information to the HAABC administrator.
- b) Research entertainment and/or guest speaker at Banquet – ideas to be approved by Directors
- c) Contact local keynote speakers – MP, MLA, Mayor. First Nations Welcome.
- d) Arrange for volunteers to assist the HAABC Administrator at the registration desk and help with conference set-up.
- e) Arrange for local transportation if required
- f) Prepare for possible Harbour Tour
- g) Assist with finding local A/V

## Closing thoughts: Who is caring for the animals?



Meet Betty. She is 12 years old, has kidney issues and is currently being fostered through this crisis. SPCA's throughout the province have to turn away their volunteers and are shorthanded. If you feel so inclined, call your local SPCA branch and see if they need help. They will bring the animal and all supplies, cleaned from top to bottom out to your car. Great companions to lift your spirits! Thanks everyone, take care and reach out to those in need, in whatever way you are able. Check in weekly with those living alone.